



**Abandoned Shopping Cart  
Prevention & Retrieval**

**ABC Shop**  
123 1st Street, Brentwood, CA 94513  
123-456-7890  
Unauthorized removal & possession of this cart  
is in violation of  
BMC Chapter 5.74 & BPC 22435.1.  
For removal authorization, please contact the  
store manager.  
If found, please call **123-456-7890**.

Shopping carts must have a permanently  
affixed sign in accordance with BMC & BPC.  
(BMC 5.74.060)



Shopping carts must be locked or  
otherwise secured after business  
hours. (BMC 5.74.070)

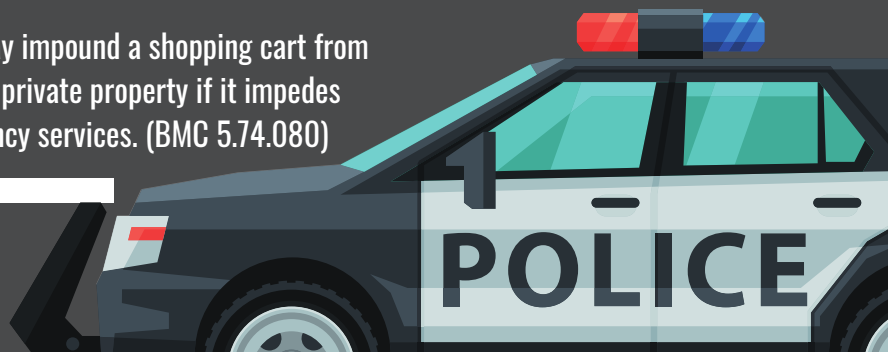


Shopping carts cannot be removed from the  
premises. (BMC 5.74.050)



All shopping carts must be retrieved  
within 3 business days of notification.  
(BMC 5.74.070)

The City may impound a shopping cart from  
public or private property if it impedes  
emergency services. (BMC 5.74.080)





**VENDORS WHO PROVIDE  
SHOPPING CART RETRIEVAL**

**All American Shopping Carts**

1-800-913-5639

info@allamericanshoppingcarts.com

**CityWide Cart Savers**

1-800-506-9983

service@citywidecartsavers.com

**CarTrac (RMS Inc.)**

818-817-6712

info@retailms.net

Businesses providing 25 or more shopping carts within the City of Brentwood must complete a Shopping Cart Prevention & Retrieval Plan application pursuant to BMC 5.74.090.

For questions, please contact Community Enrichment at **925-516-5405**.

Complete and return the plan application as instructed below. Attach additional sheets if more space is needed.

- **By email:** [communityenrichment@brentwoodca.gov](mailto:communityenrichment@brentwoodca.gov)
- **By mail or delivery:**

City of Brentwood - Community Enrichment  
Abandoned Shopping Cart Prevention & Retrieval Plan  
150 City Park Way  
Brentwood, CA 94513

**CHAPTER 5.74 ABANDONED SHOPPING CARTS** **ATTACHMENT B**

**5.74.050 Prohibition against removal or possession of abandoned cart.**

It is unlawful for any person to remove a cart from a business premises or parking area of a business establishment without the written approval of the owner or on-duty manager of the business establishment.

**5.74.060 Required signs and identification.**

Pursuant to Section 22435.1 of the Business and Professions Code, every shopping cart owned or provided by an owner must have a sign permanently affixed to the shopping cart that includes the following information:

1. The cart owner's name, business address, and phone number;
2. Notice of the procedure to be utilized for authorized removal of the shopping cart from the premises;
3. Notice that unauthorized removal of the shopping cart from the premises or parking area of a retail establishment, or the unauthorized possession of the shopping cart, is a violation of State law and this Chapter.
4. A valid telephone number and address for returning the shopping cart removed from the business premises or parking area of a business establishment to the owner.

**5.74.070 Cart containment and retrieval by owners**

Shopping carts must be locked or otherwise securely contained after business hours in a manner that prevents theft or removal from the premises. All abandoned shopping carts that are found off premises must be retrieved as soon as practicable within three business days of notification. Persons retained to perform shopping cart retrieval services must carry written authorization from the owner.

**5.74.080 Impoundment and retrieval of abandoned shopping carts.**

The City may immediately retrieve and impound any shopping cart that has a sign affixed to it, in accordance with the provisions outlined in Business and Professions Code section 22435.7 & 22435.1. The City may immediately retrieve and impound any shopping cart from public or private property that impedes emergency services. It is unlawful for any owner of any shopping cart to fail to reclaim a shopping cart within three business days after the date the owner has been given actual notice.

**5.74.090 Shopping cart prevention and retrieval plan.**

Every owner who provides, or intends to provide, 25 or more shopping carts to customers must develop, implement, and comply with the terms and conditions of an approved plan that provides for the prevention of and retrieval of unauthorized shopping cart removal from a business premises.

**5.74.110 Disposal of carts.**

The City may immediately sell or otherwise dispose of any cart that meets one of the following conditions: The cart is not reclaimed from the city within 30 days of notification of the cart's discovery and location, or impoundment. The owner of the cart cannot be determined for any reason. The cart's condition renders it unusable as determined by the City at their sole discretion.



## ABANDONED SHOPPING CART PREVENTION & RETRIEVAL PLAN - APPLICATION

Businesses providing 25 or more shopping carts within the City of Brentwood must complete this application pursuant to BMC 5.74.090.  
For questions about this form, please contact Community Enrichment at **925-516-5405**.

### INSTRUCTIONS

Complete and return this application as instructed below. Attach additional sheets if needed.

- **By email:** communityenrichment@brentwoodca.gov
- **By mail or delivery:**  
 City of Brentwood- Community Enrichment  
 Abandoned Shopping Cart Prevention & Retrieval Plan  
 150 City Park Way  
 Brentwood, CA 94513

### 1. GENERAL INFORMATION

BUSINESS NAME:

BUSINESS OR CORPORATE  
OWNER(S) NAME(S):

BUSINESS ADDRESS:

ON-SITE MANAGER:

PHONE NUMBER:

EMAIL:

### 2. CART INVENTORY

NUMBER OF CARTS:

### 3. COMMUNITY OUTREACH

How are you informing customers that the removal of shopping carts from the premises is prohibited and is a violation of state and city ordinance? The notice may include, but is not limited to:

- FLYERS
- WARNING ON SHOPPING BAGS
- SIGNS POSTED ON PROMINENT PLACES NEAR DOOR AND PARKING LOT EXITS
- DIRECT MAIL
- ANNOUNCEMENTS USING INTERCOM SYSTEMS AT THE PREMISES
- WEBSITE
- OTHER: \_\_\_\_\_

### 4. CART IDENTIFICATION

Signs and shopping cart identification requirements must conform to state law. The proposed shopping cart ownership identification sign must conform to Business and Professions Code Section 22435.1. The **permanently affixed** identification sign must contain all listed required elements:

- Identity of owner, business establishment, or both
- The address and/or phone number of the owner of the business establishment for cart return.
- Notice to the public that the removal or possession of the cart off of the premises is a violation of state law unless written permission is provided by the store owner.

**Attach a photograph or photocopy of the signage, or if a sticker affixed to the cart, provide a sample sticker or PDF of the sticker.**

### 5. LANGUAGES

The information required above must be provided in English and Spanish, and in such other language(s) the City may reasonably require.

### 6. LOSS PREVENTION MEASURES

Describe the shopping cart loss prevention measures in use at this store that are likely to prevent shopping carts from being removed from the premises. Check all that apply:

- WHEEL LOCKS, ELECTRONIC, OR OTHER DISABLING DEVICES
- COURTESY CLERKS TO ACCOMPANY CUSTOMERS AND RETURN SHOPPING CARTS
- SECURITY PERSONNEL
- CARTS EQUIPPED WITH POLES
- CARTS STORED INSIDE OVERNIGHT
- OTHER: \_\_\_\_\_

Regular maintenance must be conducted to ensure any disabling devices and security deposit systems are working properly. If at any time a cart owner determines the disabling device installed on a cart is not working properly, the cart must be pulled from circulation until it is repaired. The cart owner must inspect, test, and repair an abandoned cart returned to the owner before making the returned cart available for use.

### 7. EMPLOYEE TRAINING

Describe the annual method of employee training on the store’s Abandoned Shopping Cart Prevention & Retrieval Plan. Check all that apply:

- STAFF MEETINGS
- EMPLOYEE ORIENTATION
- POSTING IN EMPLOYEE AREAS
- OTHER: \_\_\_\_\_

### 8. MANDATORY RETRIEVAL

A plan for retrieval of abandoned shopping carts by the owner within three business days after knowing of a cart’s removal from the owner’s premises or after receiving notice from the City that the shopping cart has been abandoned. Who should the City of Brentwood contact for cart retrieval?

NAME:	PHONE NUMBER:
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CAN THIS PHONE NUMBER ACCEPT TEXT MESSAGES?     YES  
 NO

### 9. AFTER HOURS SHOPPING CART STORAGE

Please indicate where the carts are located after business hours. Check all that apply:

- INDOORS
- OUTDOORS

DESCRIBE THE LOCATION AND LOCKING SYSTEM:

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### SIGNATURE

To the best of my knowledge the above information is true and accurate.

SIGNATURE (Store Representative):

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PRINT NAME:

TITLE:	DATE:
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