

From: [REDACTED]
To: [Yuwiler, Sarah](#)
Subject: Dutch Bros and Community engagement
Date: Friday, May 3, 2024 5:04:22 PM

CAUTION – EXTERNAL SENDER

Hi Sarah!

It's Amy from Downtown Brentwood Coalition. I am writing to share with you some experiences we have had working with Brian and Courtney Shaffer of Dutch Bros East County.

Dutch Bros Brentwood Boulevard's location is within the Downtown Brentwood Coalition Affiliate Member area. We were incredibly surprised and pleased to learn that the Dutch Bros location was operated by a local family!

Brian and Courtney are very community-minded and have generously supported numerous community initiatives. They helped us to bring the 4th of July Drone show to Brentwood for our residents to enjoy, they sponsor local soccer leagues to provide uniforms for kids, and they selflessly give-back to Brentwood at every turn.

On the recent Brentwood Community Day of Service, they called me up to ask if they could please provide complimentary coffee for hundreds of volunteers! It is so refreshing to have business owners in town who are residents, who love our community, who want to give back to our community. The pair is also setting up and providing some fun kids activities to engage and delight our littlest residents at the Kids Zone for an upcoming event in Downtown.

We see them as small business owners with a large-scale, successful operation. We think it is wonderful that they have chosen to invest in Brentwood not one, but potentially 3 times! I understand that they are looking to provide new investment near the Streets of Brentwood. I think that part of town would really benefit from having genuine, community-centric local business owners like Brian and Courtney in place. I just wanted to pass on some positive experiences we have had with these wonderful business owners.

Thank you for all you do behind the scenes Sarah! Have a great weekend.

--

Respectfully,

Amy Tilley
Executive Director
Downtown Brentwood Coalition
Follow us @downtownbrentwood
www.brentwooddowntown.com



I met Brian Shaffer, owner of both the Brentwood and Oakley Dutch Bros, when he chose to come alongside the non-profit, Pillars of Hope, Inc., for their second annual golf tournament in September 2023. Not only did he decide to golf, but he chose to sponsor us with a Gold sponsorship. And he is coming alongside us again this year with another sponsorship at our third golf tournament! He actually signed up early in the year just so he could guarantee he would have a spot in the tournament. I love his optimism! He already saw our tournament as a success!

The first time I talked with him over the phone, I could feel his desire to help raise funds for Pillars of Hope's Victim and Survivor Assistance Program; a program for individuals who are caught in the human-trafficking life and want to escape from it. He really wanted to do more than just golf. And you know what? Consistent with his generosity, he was the only sponsor to show up with a basket for our raffle...and of course it was filled with Dutch Bros goodies!

Brian immerses himself in the community where he and his family live. He supports youth sports, education, as well as several organizations and non-profits that actively help the city of Brentwood. He gives back to the community through fundraising events. The list goes on and on.

Brian desires to bring Dutch Bros to the Streets of Brentwood where it will benefit the businesses there...more people strolling and shopping the Streets while enjoying their favorite Dutch Bros beverage; a win-win situation. Brian envisions success...not failure. He understands the concept of giving back. His enthusiasm and genuine generosity are contagious. What more could one hope for?

Sincerely,

Cathy Seleska

Pillars of Hope Inc., Treasurer

Christina Gonzales



July 26, 2024

Dear Members of the Town Planning Commission,

I am writing to express my heartfelt appreciation for the positive impact that Dutch Bros Coffee has had on our community and to support the continued growth of their presence in our area. I am thankful for the opportunity to share with you what Dutch Bros has done for not only myself or my coworkers but the difference we have made in our community. I feel so blessed to have witnessed firsthand how far a cup of coffee can go.

Dutch Bros Coffee is much more than a coffee shop; it is a community hub that has consistently given back in meaningful ways. There is no end to the list of extraordinary moments we have shown up for our community, however one of the most memorable examples for myself was the Giveback Day organized in honor of a fallen officer. The outpouring of support from law enforcement and the community was a testament to the strong bonds that Dutch Bros helps to foster. Customers who had never had Dutch Bros or even really liked coffee, came out just to support and honor someone who also served their community. It was truly so special.

Every September we host our Buck for Kids Giveback where we find a local youth organization and donate. I've seen it go towards school supplies, sports equipment, meals for children in our very own communities and so much more. Not to mention the crew dressing up as superheroes during the event and bringing smiles to the faces of young customers and strengthening our community spirit. These are just a few of my favorite examples of the company's values and initiatives that have significantly contributed to our community's well-being.

Additionally, one of the most touching aspects of the Dutch Bros experience is the spontaneous generosity observed among our customers. The "pay it forward" phenomenon, where customers willingly cover the cost of the next person's order, has become a heartwarming and frequent occurrence. This simple yet powerful act of kindness creates a sense of community and connection among customers. Again I am constantly overwhelmed with the kindness just a cup of coffee has created.

I was hired by Courtney Shaffer in October of 2014, I am coming up on my ten year anniversary and I couldn't be more excited for the next 10. The Shaffer's have created a supportive environment that encourages growth for every employee, whether it is Dutch Bros or beyond, I have seen them pour into baristas and mentor them in ways we will all remember no matter where life takes us. Not only has Dutch Bros allowed me to build a successful career but have also facilitated my personal life in meaningful ways. This support has been a significant factor in my husband's decision to transition from military service to support me and my career here. This

move is a direct result of the stability and growth I have achieved through my work with Dutch Bros. Thanks to their mentorship and support, I was able to purchase my first home this year and welcome a new baby into my life. The company's commitment to internal promotion and career development has not only shaped my professional growth but has also provided me with the financial stability and personal satisfaction that come with achieving such goals. A new Dutch Bros location would bring additional job opportunities to the area, allowing others to benefit from the same growth and stability that I have experienced.

I sincerely hope that the Planning Commission will consider the value that Dutch Bros brings to Brentwood and support their continued growth in our area. Their presence not only provides exceptional coffee but also enriches our community through charitable efforts, spontaneous acts of kindness, and a deep commitment to individual and collective success.

Thank you for considering my perspective. I am confident that Dutch Bros Coffee will continue to be a force for good in Brentwood, and I am excited to see how they will further contribute to our community in the future.

Thank you for your attention to this matter.

Sincerely,

Christina Gonzales

From: [REDACTED]
To: [Yuwiler, Sarah](#)
Subject: Expansion of Dutch Bros
Date: Friday, May 3, 2024 5:33:56 PM

CAUTION – EXTERNAL SENDER

Hello,

My name is Cindy Macias and I am a 18 year resident and Softball Coach at Liberty High School. I am contacting you regarding the additional Dutch Bros that have been set forth to be built in Brentwood. I have been giving Dutch Bros my business since we moved here starting in Oakley. They have always hired outgoing employees to make the experience pleasurable.

The Shaffer's are the type of business owners we want in our community. They have shown to be supportive of our local high school as well as other community outreach programs.

Most recently Liberty High Softball sheds were burglarized leaving our program limited on resources. The insurance will not cover any of our equipment that was stolen. The Shaffer's heard about the burglary and reached out directly to me to see what they could do to help.

Allowing them to build more stores only expands their ability to help our community more.

I Appreciate your time,

Cindy Macias

Hi Sarah,

I hope this email finds you well. I am writing to express my strong support for the construction of a Dutch Bros location in our community. Village Community Resource Center deeply values both economic development and community involvement, I believe that Dutch Bros would be a fantastic addition to our area.

Dutch Bros is not just another coffee chain; it is a company that actively engages with the communities it serves. Their commitment to community involvement is commendable and aligns perfectly with our own values here in Brentwood.

I am particularly impressed by Dutch Bros' support for local initiatives and organizations. One such example is their generous donation to the Village Community Resource Center. Thanks to their support, we were able to create a summer art camp that provided enriching experiences for our children. Additionally, Dutch Bros' contribution has allowed us to purchase books and other supplies for our after-school program, enhancing educational opportunities for the youth in our community.

Furthermore, I would like to highlight the involvement of Brian Schaffer, the owner of Dutch Bros. His personal commitment to community engagement is evident in his active participation in local events and initiatives. Mr. Schaffer's leadership exemplifies the values of Dutch Bros and reinforces their dedication to making a positive impact in the areas they serve.

The positive impact of Dutch Bros extends beyond their products and services; they are actively investing in the well-being and growth of our community. By choosing to establish a presence here, Dutch Bros will not only provide employment opportunities but also contribute to the vibrancy and vitality of our neighborhood.

In conclusion, I urge you to consider the benefits that Dutch Bros can bring to our community and to support their construction plans. Their dedication to community engagement, led by individuals like Brian Schaffer, and their proven track record of giving back make them an invaluable asset to our city.

Thank you for considering my perspective.

Warm regards,

Dhoryan Rizo

Village Community Resource Center
Director of Advancement and Training



From: [REDACTED]
To: [Yuwiler, Sarah](#)
Cc: [REDACTED]
Subject: Dutch Bros Testimonial
Date: Monday, July 29, 2024 11:54:42 AM

CAUTION – EXTERNAL SENDER

Dear Members of the Planning Commission,

I am writing to express my heartfelt appreciation for Dutch Bros Coffee and the profound impact it has had on my personal and professional development. As a dedicated employee of the Dutch Bros Brentwood location. I have experienced firsthand over the course of my 4 years here the significant benefits Dutch Bros has brought to my life.

Working at Dutch Bros has been a transformative journey for me. The company's emphasis on positive customer interactions and a supportive work environment has allowed me to grow both as a person and as an employee. The values of kindness, enthusiasm, and teamwork that Dutch Bros upholds have been instrumental in shaping my character and work ethic. I have learned to approach each day with a positive attitude and to value every interaction as an opportunity to make a difference.

Dutch Bros has also provided me with a clear career path and future prospects. The company's commitment to professional development and its focus on promoting from within have given me a sense of direction and purpose. The skills and experiences I have gained here are invaluable and have set a solid foundation for my future career goals. Moreover, Dutch Bros has played a crucial role in fostering community connections. The company's mission to spread joy and love has resonated deeply within our community. Our interactions with customers extend beyond mere transactions; they are opportunities to build meaningful relationships and contribute positively to the local atmosphere. The sense of camaraderie and mutual support within the Dutch Bros family has strengthened my ties to the community and has reinforced the importance of giving back.

In summary, Dutch Bros Coffee has been more than just a workplace for me. It has been a catalyst for personal growth, a source of career advancement, and a bridge to community engagement. I am grateful for the positive impact it has had on my life and on the lives of those around me. Thank you for your time and consideration!

Sincerely,
Emily Roberts

From: [REDACTED]
Cc: [Yuwiler, Sarah](#); [REDACTED]
Subject: Streets of Brentwood - Dutch Bros
Date: Tuesday, July 30, 2024 9:27:25 AM

CAUTION – EXTERNAL SENDER

Dear Members of the Planning Commission of the City of Brentwood,

I am writing to you to voice our support for the planned new Dutch Bros location at The Streets of Brentwood. Fairbourne Properties, LLC is the Property Manager, and also affiliated with the ownership entity that owns the vacant parcel of land that is planned to be developed as Dutch Bros. Fairbourne has been working with the local Dutch Bros franchisee, Brian and Courtney Shaffer, for well over a year as they have thoughtfully explored, evaluated, and planned for this new location.

As Dutch Bros has planned this new location, we have received positive feedback from existing tenants, prospective tenants, and others regarding how they believe Dutch Bros will add to the overall vibrancy of the Center. The customers that Dutch Bros will generate will bring additional customers to other tenants of the Shopping Center. Fairbourne has overseen the Streets of Brentwood over the last six years, and Dutch Bros will continue to build on the positive momentum created with other new tenants/users who have opened or are planning to open including: Barnes & Noble; Limitless Axes and Ales; Box Lunch; Sutter Health; and a planned new 151 room hotel.

The Streets of Brentwood currently has one drive-through location in a multi-tenant building. We do not have any concerns with a second drive through location, especially when considering that this drive-through is well designed, services a free-standing building, and has more than ample area for vehicles.

In closing, Brian and Courtney Shaffer are experienced operators who have carefully planned for this location to address all stakeholders' concerns.

Thank you for your time and consideration.

Sincerely,

George Manojlovic
Senior Vice President
Fairbourne Properties, LLC

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From: [REDACTED]
To: [Yuwiler, Sarah](#)
Cc: [REDACTED]
Subject: Dutch Bros Brentwood Letter
Date: Saturday, July 27, 2024 7:39:21 PM

CAUTION – EXTERNAL SENDER

To the Brentwood Planning Commission,

Hello, my name is Grace Baker and I am the assistant manager of the Dutch Bros in Oakley. When I first started working here I was freshly out of high school and I was attending DVC. I never expected to enjoy working at Dutch Bros so much, I was surrounded by coworkers who welcomed me with open arms. This company is known for their positivity and interactions with everyone, it is unlike any other drive thru experience you can get. Dutch Bros Oakley has been my home for the last 2 years and I can tell you I love my job.

Adding another Dutch Bros to Brentwood would be a great idea because it would create more jobs, bring the community together, and help other businesses grow. Everyday we see the same customers and we get to make their days better. With adding another location it would mean more people will come to the parking lot and see what other businesses are around to try. We have a high volume line everyday and I know that this new location will too. We give away stickers on the first Wednesday of the month and on special days as well. We also have days where we donate to special causes like Buck for kids, Relay for life, and Drink one for Dane which we donate to help with research on ALS. This new location would help us donate more towards these causes.

Dutch Bros is a fast growing company and we are lucky to have such loyal customers! It's easy to spread love to the community while on shift because you are constantly communicating with everyone. We want everyone to feel welcome and that they matter. Remembering someone's coffee order seems very small, but it actually has a huge impact. Greeting people by their names or recognizing their cars then making sure to say hello is a huge gesture you don't see very often anywhere else.

My stand has brought me lifelong friendships and has given me experiences I never thought I would get. I have been lucky enough to work alongside some of the strongest and kind-hearted leaders, who have taken me under their wings to learn how to be better. I would never trade my experience and honestly I never want to get a different job. I love how much interaction there is everyday and how we can help the customers in different ways. We never know how much we impact people as broistas so it's amazing to see another location could be coming.

Overall I have had nothing but positive experiences with Dutch Bros. It has made me meet incredible people, made me more confident, and showed me I have a bigger impact than I realize. I believe another location in Brentwood would be what's missing.

Thank you for considering,

Grace Baker
Assistant Manager





07/26/2024

ATTN: Brentwood Planning Commission

It has been brought to my attention that Dutch Bros is attempting to secure a location in Brentwood to expand their business.

I believe this would be a great partnership with the city and would serve the community. Beyond the great beverages and service, the ownership of Dutch Bros has been instrumental in helping LLS (Leukemia and Lymphoma Society) through donations of money, time and products. Over the years, they have provided coffee for volunteers of LLS's Light the Night Event, donated money for R&D and volunteered to join teams to support the organization.

If you are seeking to expand great businesses in Brentwood, and more importantly, great business owners than you have found the right fit. A new location would create more jobs and continue the culture of a great place to work while serving the community.

Jimmy Diehl, AIF® RICP® CFBS® ABFP™ MBA

Financial Planner | Accredited Investment Fiduciary®

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From: [REDACTED]
To: [Yuwiler, Sarah](#)
Cc: [REDACTED]
Subject: Dutch Bros at the Streets
Date: Friday, July 26, 2024 10:13:49 AM

CAUTION – EXTERNAL SENDER

Ms Yuwiler

My name is Kevin Romick. I'm a co-founder and former Chairman of the Board of Directors for The Friends of Oakley, A Community Foundation. I understand that an application for a new Dutch Bros in Brentwood is headed to the Planning Commission in August. I think this would be a great addition, not only for The Streets, but for the community at large. The Friends of Oakley has a Christmas program, very similar to the one supported by the Brentwood Regional Community Chest, where we provide a Christmas dinner and toys to families in Oakley and Bethel Island. Over the last several years the Oakley Dutch Bros team has provided significant support to our effort by sponsoring fund raising events at their location. Each dollar raised proved beneficial to our endeavor.

Sincerely

Kevin Romick

Lillian Pierce

June 2, 2024

Sarah Yuwiler, Associate Planner
City of Brentwood
Community Development

RE: Dutch Bros Application

Dear Ms. Yuwiler:

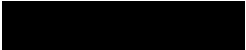
I am writing to support approval of a Dutch Bros Coffee at the Streets of Brentwood. In this time of corporate retail forcing the local businesses out, this development is a corporate name but is a locally owned Brentwood Business.

Courtney and Brian Schaffer are the franchisees and owners of the Dutch Bros Coffee establishments in East County. They are long-term Brentwood residents engaged in our community. They live in Brentwood, their children attend school in Brentwood, and they have their business in Brentwood. They have been faithful supporters of the Brentwood Regional Community Chest since 2020, the Brentwood Union School District and Liberty Union High School District as well as other organizations serving the Brentwood community.

Their Brentwood and Oakley locations are very well-run operations. They provide Brentwood residents with jobs and further career advancement

through their connection with Dutch Bros corporate. They are great neighbors to surrounding businesses.

Again, for the reasons stated above, I urge your approval of the Dutch Bros Coffee at the Streets of Brentwood.

If you have any questions, please contact me at 

Respectfully,

Lill Pierce

Madeline Harte
HR/Payroll Specialists
Dutch Bros Coffee



7/25/2024

To Whom it May Concern:

I am writing to express my enthusiastic support for Dutch Bros Coffee's proposal to open a new location within our city. As the Human Resources/Payroll Specialist at our existing East County Dutch Bros Coffee locations, I have had the unique opportunity to witness firsthand the positive impact our business has on both the communities we serve and our employees.

Courtney and Brian have demonstrated unwavering commitment to fostering strong pathways to lifelong career opportunities for people from all walks of life. They consistently see the best in others and recognize strengths that may otherwise go unnoticed. I am profoundly grateful to advance my career with a company that is dedicated to my personal growth and invested in my vision for the future.

Working for leaders who genuinely want to see you enjoy your day-to-day responsibilities and share that positivity with the world is a rare and special experience. My time at Dutch Bros has allowed me to feel part of something greater than myself, spreading love and kindness as core pillars of our standards and giving back to our community in ways I could not achieve alone. The sense of community and family we cultivate here is something that will stay with me and the rest of our crew for a lifetime.

Expanding our business will not only allow us to share more coffee but also to extend the love and care that define our company culture. I wholeheartedly support the proposal to open a new location and am hopeful and excited about the opportunity.

Thank you for your consideration!

Sincerely,
Madeline Harte
Human Resources/Payroll Specialist
Dutch Bros Coffee

From: [REDACTED]
To: [Yuwiler, Sarah](#)
Subject: Oakley Dutch Bros/Wendy's Owners
Date: Friday, May 3, 2024 2:17:18 PM

CAUTION – EXTERNAL SENDER

Hi Sarah and Happy Friday!

My name is Nick Dhillon and I'm a franchisee and the current owner of the new built Wendy's in Oakley CA.

The Oakley Wendy/s neighbor's the Dutch Bros Coffee owned by Brian and Courtney Shaffer and recently opened in Feb 2024.

As you know, these new builds are quite challenging with all the State/County/City codes and restrictions. The build took approximately 10 months (Wendy's typically projects 120 day) and the experience was intense yet humbling. With that said, I was very fortunate to have the busy next door Dutch Bros as neighbors and supporters of local business. I met Brian and Courtney a couple years ago when the project when initially envisioned and they've been responsive and supportive for the entire journey and continue today as we both have busy locations.

We faced some challenging moments with construction and even instances where PG&E shut down their power without notice. We had street construction as well, without notice and can only imagine the frustrations having the street blocked and entrance to the business closed. The owners always looked for ways to communicate and find amicable solutions to get through the hurdles. They are extremely friendly and easy to access in times where owners are hard to locate. I'm fortunate to have such neighbors who keep both business flowing in a healthy manner and continue providing for our local patrons.

We need more small business owners like Brian and Courtney in our communities to help growth, prosperity and needless to say provide "delicious coffee" products.

Thanks,
Nick Dhillon
Wow Ventures Inc
President/CEO
[REDACTED]

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From: [REDACTED]
To: [Yuwiler, Sarah](#)
Cc: [REDACTED]
Subject: Letter for Dutch Bros Location
Date: Thursday, July 25, 2024 6:19:36 PM

CAUTION – EXTERNAL SENDER

Dear City of Brentwood,

I am writing to recommend Dutch Bros, as a highly reputable and amazing company in the city of Brentwood. I have had the privilege of working for Courtney & Brian for the past seven years, and based on this experience, I can confidently say this company and these owners will greatly benefit the community.

Dutch Bros has impacted my life in a very positive way. It has helped me build many relationships within my community, taught me many things about operating a business and has helped me grow as an individual. The owners are committed to taking care of their employees and community, it is evident in every interaction and project they undertake.

One noteworthy aspect of Dutch Bros work is the numerous times they have partnered with local giveback charities in the community of Oakley & Brentwood. Through our give back day for Relay for Life, Dutch Bros showcased their ability to promote and raise awareness around the charity and were able to donate over \$10k to their cause.

Additionally, any time you drive through the Dutch Bros line and share an interaction with the employees, they have an infectious positivity which contributes significantly to the community they are serving. It is more than just a coffee shop, each employee takes their time in perfecting their craft and making a massive difference one cup at a time.

Based on my experience with Dutch Bros, I believe they would be a valuable asset to any community they are seeking to break ground in. I highly recommend Dutch Bros without hesitation.

Please feel free to contact me at [REDACTED] if you would like further information or insights about my recommendation.

Sincerely,

Olivia Pope

From: [REDACTED]
To: [Yuwiler, Sarah](#)
Cc: [REDACTED]
Subject: Dutch Bros location at The Streets of Brentwood recommendation
Date: Thursday, July 25, 2024 3:30:07 PM
Attachments: [Outlook-fgdsiscl.png](#)

CAUTION – EXTERNAL SENDER

Sarah,

I hope this email finds you well.

I am writing to strongly recommend the approval of a Dutch Bros location at The Streets of Brentwood. The owners, Courtney and Brian Shaffer, are among the most generous and community-minded individuals I know.

As a board member of the Brentwood Regional Community Chest and the current President of the Rotary Club of Brentwood, I have witnessed firsthand the extraordinary support they have provided to our organizations and many others over the years. Their contributions extend beyond significant financial donations; they also generously offer their products and services for our fundraising and community service events.

I am confident that if this location is approved, Courtney and Brian will not only continue but also enhance their support for our community. Businesses like theirs are exactly what our community needs to thrive.

Thank you for considering this recommendation.

Yours in Service,

Oscar E Peccorini, LUTCF

agency Owner

[REDACTED]

www.PeccoriniFinancialServices.com

CA Lic. 0E04516



Peyton Heisler
Brentwood, CA, 94513

July, 28th, 2024

Planning Commission
Brentwood, CA, 94513

Dear Members of the Planning Commission,

I hope this letter finds you well. I am writing to share with you all my personal experience with Dutch Bros coffee and to highlight how this company has impacted my life and our community. I believe that my story shows the positives that Dutch Bros has made not only to me but the community that surrounds my everyday life.

When I first started at Dutch Bros in 2019, I had no idea how much this opportunity would change my life. Dutch Bros has always been more than just a coffee shop - it is a place of positivity, love, and community. From the very first day I started at Dutch Bros, I was instantly met with people who took me in as not only an employee but as a part of the Dutch family. The supportive environment coupled with the company's emphasis on customer service and appreciation has empowered me to develop skills that extend beyond coffee.

The most fulfilling aspect of working at Dutch Bros is the ability to show and spread all the love throughout our community here - to everyone who walks up to our walk-up windows or our drive through. With a simple smile, kind words, or a free drink to get them through a super tough day, this company has taught me the importance of making a difference in lives by a small, simple gesture. The culture here has always been a positive and supportive light in my life and has made me engage in more people surrounding me.

Furthermore, Dutch Bros has provided me with a clear career path and opportunities to grow that I would have never anticipated. Dutch Bros has a commitment to employee development which has provided me to aspire to new roles and responsibilities. These new roles and responsibilities have enhanced my professional skills and given me a purpose and sense of direction in my life. For the last 5 years I have been honored and appreciative of the different

roles I have accomplished from a Broista, Shift lead, Assistant manager, and now Shop manager.

Beyond my growth, Dutch Bros has been active in community connections. Through various fundraisers, events, and community activities, the company has strengthened their bond within our community. The efforts that have been made have been heartwarming because this has brought people together, supported local causes, and has created a sense of family. I am honored to be a part of these activities from the impact and difference they have made to myself, and the community.

I am proud to be a huge part of Dutch Bros who serve its community with love and kindness. Dutch Bros has been a positive change in my life and the lives of others. I believe the values Dutch Bros holds should be recognized and supported as they have played and still have been a crucial part in our community.

Thank you for taking the time to consider my perspective and I look forward to seeing how we can continue to build a supportive, loving, and kind community together.

Sincerely,
Peyton Heisler

From: [REDACTED]
To: [Yuwiler, Sarah](#)
Subject: Re: Dutch Bros
Date: Thursday, July 25, 2024 3:54:33 PM

CAUTION – EXTERNAL SENDER

Good afternoon!

This letter serves as my wholehearted recommendation of Brian and Courtney Shaffer, as well as their local business as Dutch Bros. East County as they hopefully expand into another new location. I am fortunate to know Brian and Courtney in a number of ways.

First is as parents. I have taught all three of their children at our Brentwood preschool, Love for Learning. As parents, Brian and Courtney are dedicated, caring, and loving to their three bright children. But they are also active members of our L4L parent community. They have volunteered, taught our students about their jobs for Community Helpers month, and have continually donated to support our school and teachers.

Second is as business owners. I am a frequent customer at Dutch Bros. myself, and am always so impressed with how involved, dedicated, and hands-on, both Brian and Courtney are. They lead their team by example, encourage leadership within their staff, and create a positive working environment for their employees. That effort shows in how their employees engage and treat customers — and I have always had a positive experience in my years of enjoying Dutch Bros. coffee and teas.

Lastly, I have been fortunate to see Brian and Courtney as people. People who give continually to our community. They have donated to numerous charity events, sponsored multiple local sports teams and leagues, and give repeatedly to our community schools. They are constantly thinking of others, giving to others, and helping others in need. It's just who they are... Positive, kind, and thoughtful.

I am grateful to have them in our community, and excited for more members of our area to experience Dutch Bros. as their new location hopefully comes soon.

Please feel free to contact me with any questions at [REDACTED]

Thanks so much,
Rachel Glenn-Kruse

Love for Learning Preschool, Pre-K, Prep K, and All-Stars After- School

*Office Hours:
Monday through Friday - 7:30am to 5:30pm *

Visit www.loveforlearningpreschool.com for more information!

** Voted Best Preschool in Brentwood for seven straight years! **